

# Benefit Basics

## It's Free

Services have been prepaid by your employer and are free to you. ACI Specialty Benefits or the Human Resources department in your workplace can explain the specific benefit your company has selected.

## It's Confidential

All information is confidential and privacy is protected by law. ACI ensures the highest standards of confidentiality.

## It's Easy to Use

A simple phone call, email, or even text message starts the process. No red tape, no claims forms. Briefly describe the challenge, and an Intake Specialist will refer you to the appropriate EAP, work/life, or concierge resources.

## Multilingual Services

ACI's nationwide provider network includes multilingual and diversity sensitive providers with a variety of specialties to meet specific preferences.

## It's a Family Program

All benefits are open to all family members - even those out of state and living abroad. Family members can simply call and access benefits directly.

“ As a busy working mom, I didn't have time to research after-school programs for my kids. ACI's Work/Life specialist did all the legwork for me, and gave me a great list of affordable options. ”

-Anna P.  
San Jose, CA



**ACI**  
SPECIALTY  
BENEFITS



[www.acispecialtybenefits.com](http://www.acispecialtybenefits.com)

800.932.0034  
[eapinfo@acispecialtybenefits.com](mailto:eapinfo@acispecialtybenefits.com)  
[www.acispecialtybenefits.com](http://www.acispecialtybenefits.com)



Making Life Work Better



# Employee Assistance



The Employee Assistance Program, a confidential, pre-paid service, is designed to help with everyday problems or more serious concerns affecting behavioral health, emotional well-being, or even job performance. The EAP can help with the following concerns and more:

- Depression, anxiety, stress
- Relationships
- Parenting
- Healthy attitudes
- Substance abuse and addiction
- Grief and loss
- Anger management
- Dealing with change
- Workplace challenges

For help, contact the EAP for assessment, brief sessions, services and referrals. For urgent matters, ACI's EAP Helpline is available 24/7.



*Specific benefits may vary depending on the corporate plan selected.*

# Affinity™ Work/Life



Affinity™ Work/Life offers an innovative blend of direct and referral services designed to help today's busy employees and family members manage a variety of work/life issues. Affinity™ includes resources and referrals for:

- Child care and parenting
- Elder care and aging
- Financial and credit concerns
- Legal consultation
- Pet care
- Identity theft
- Education

## Affinity™ Online

Enjoy 24-hour web access to the latest news, countless resources, interactive tools and expert opinions addressing a wide range of work/life topics.

[www.Affinity-Online.com](http://www.Affinity-Online.com)

Watch  
**WEBINARS  
& VIDEOS**  
on ACI's YouTube Channel



[www.YouTube.com/ACISpecialtyBenefits](http://www.YouTube.com/ACISpecialtyBenefits)

For help and information:

**Contact ACI**



**800.932.0034**

**Text to 858.ACI.2094**

**[intake@acispecialtybenefits.com](mailto:intake@acispecialtybenefits.com)**

# Concierge Services



ACI's EAP provides information and referrals on an unlimited basis for any type of personal need. ACI acts as a "personal assistant" to employees and family members, saving time, effort and stress. Resources and referrals are provided in a broad category of personal services, including, but not limited to:

- Home repair and services
- Auto repair and services
- Consumer information
- Transportation
- Moving and relocation
- Entertainment and recreation
- Dining and reservations
- Cleaning services
- Event planning
- Gift ideas

ACI's **myACI App** offers instant access to ACI's top ten employee assistance program, work/life benefits and personal services. After entering a company or school code, employees, students and family members can directly connect with an ACI Specialty Benefits representative via phone or email to request services, get questions answered, and receive assistance.



[www.acispecialtybenefits.com](http://www.acispecialtybenefits.com)